

# Reboot

Developing a Resource Guide for  
Congregational Needs

## What People Need

- Connection - spiritually
- Community
- Care

## Why People Leave

- Changed doctrine
- Changed preaching style
- Disagreement with new programs/initiatives
- Didn't feel welcomed
- Church did not reach out when they had significant need

## Addressing Needs

- Developing clarity around what is needed and which needs you can and will meet

## Clarity Around Needs We Meet

- Spiritual – available to all
  - Attend weekly service
  - Prayer Ministry
  - Community Group
  - Meet with ministry (2-3 times for guidance)

Addressing  
Care Needs  
in Your  
Congregation

- Care Needs
  - Emotional
  - Financial (food, housing)
  - Health/Medical
  - Spiritual

## Assessing your Particular Community

- What's needed?
  - Average Age
  - Socio-economic average
  - Individual Support Network

Assessing our  
ability to  
address needs

- Prioritize highest/most common needs
  - How are these needs met?
  - Are we the people to do it?
  - Are out-sourcing options available?

Assessing our  
ability to  
address needs

- Engaging Volunteers
  - Power of Peer to Peer

Assessing our  
ability to  
address needs

- Keeping Volunteers
  - Training, resourcing and support for volunteers
  - Minimum - quarterly meeting for training and support

Assessing our  
ability to  
address needs

- Opportunities
  - Events
  - Support Groups\*
  - Meals
  - Hospital Visits
  - Benevolence Team\*

Needs We  
May Meet

- Example...Group Support
  - Divorce Recovery
  - 12 Step/Celebrate Recovery
  - Grief Support

## Needs We May Meet

- Benevolence/Financial Support
  - Application process
  - Have used other available resources
  - No addiction
  - Prioritize health and trauma related crises
  - Engage Volunteer Team

## Needs we Support

- Housing, Medical, Food
  - Resource List
  - Partners Referrals
    - Volunteers and financial support
    - (See website links for examples)

Needs we  
Support

- Counseling/Mental Health Referrals
  - Free Recovery Groups
  - Free Family Support (NAMI)
  - Free Support Groups (Cancer, MS, etc...)

## Needs we Outsource

- 211.org
  - Food
  - Medical Needs
  - Housing
- Therapy Referrals

## Developing a Plan

- Decision Making Tree
  - Specify if any services are for members/attenders only

## Communicating the Plan

- Easy access to information on website
- Resource Cards conveniently located